## Liaison Meeting Concerns

March 13, 2025

## Pine Lakes Clubhouse Living Room

2:00 PM

1. The fountain behind the pool is tilted and water shoots high enough that on windy days it sprays over to the pool area and the golf cart path by hole #18. The fountain cannot be turned/adjusted height. We can turn off during windy days.

2. Need to know how to adjust the Ballroom a/c when we have events. At times, with large crowds, it can get stuffy in there. We will ensure it is turned down to 70 degrees on event days.

3. How many cameras do we have around the community and horticulture area? How long are the recordings kept? Footage is kept for 60 days.

4. Is there any update to the Hate crime that occurred at the pickleball courts? Was there any camera footage from the incident and was it reviewed by our Management? Still under investigation. Graffiti was taken care of immediately and courts are with scheduling to be repaired. New wind screens will be put up after season.

5. The ivy-covered stone arch at our exit needs to be trimmed back. You cannot see the golf carts soon enough as they approach the crossing area. We will call to have quoted. This should be routine maintenance and not need quoted.

6. Behind the green at hole #6, the wild hogs seem to be digging. Can you get the trappers back to catch them? We will reach out to a trapper. There is also a water issue that is being looked into; would need to redo all drainage.

7. The new "stantions" (leaning rails) that were put in at the Bocce court have come loose and residents have fallen down. We need more secure ones installed. This is a safety issue. Maintenance tightened the rails.

8. New bulletin board for the card room still not installed. (repeat from February meeting) Maintenance will have completed by 03/14/25. This is now done.

9. Pickleball court: still no resolution on the stones getting onto the court. We realize that this court is not in use right now, however this has been mentioned for a year. Continue to discuss options on what will be the best course of action. No decision has been made yet.

10. Bottle fillers at the water fountains are still not working. (repeat from February meeting) We are aware of this issue and will work on finding the cause of the issue.

11. First Aid kit in kitchen is still not mounted. (repeat from February meeting) Maintenance will have hung by 03/14/25. This has been done.

12. Clubhouse kitchen fan still not repaired. Any timeframe for this repair? No timeframe at this time. Actively working on this.

13. The ballroom doors are still propped open, which, I understand, that the fire suppression system is still off. When will this safety issue be repaired? (repeat from February meeting) Working with the vendor to find the right part. The "fire board" is faulty; working with vendor still.

## Additional Topics at February Meeting:

Trimming of shrubbery at entrance of community and clubhouse- Spoke with vendor, will be cut down in April for best success and health of plants

Cracks in Tennis Courts-This is natural and expected. No further action will be taken on cracks.

PL Men's Club asking for reimbursement on tables and chairs.

Women's bathroom in clubhouse, handrails, lock on wrong side of door. Will be completed by 03/14/25. Hand rail not possible due to ADA requirements and size of stall, lock still not on as of 3/13/25.

Is the exercise Equipment fixed? Repairs will be completed by 03/28/25

Bridges need repair in boards and lighting

ARC rules and regulations, want reinstated based on what was agreed upon between Mike Gloss and Julie years ago.

Review Fence policy/remove all fences

Shuffleboard equipment-where is it?- I do not have an answer, please resubmit what items and how many are needed

Additional Flagpole or removal of Merchant Marine flag for Spaceforce flag

50 additional chairs supposed to have been purchased from agreement 10 years ago - I cannot speak for agreements that far back. If additional chairs are needed/requested we can discuss. Ron to research and submit invoice.

Donation request from Veterans Association. What dollar amount is being requested? Can you submit an invoice? Linda will send an invoice with an actual amount and purpose

Additional Topics:

The pool gets cold when the gas is filled. Do they shut it off to fill and forget to turn back on?

Outside library door/windows need painted (on balcony at Clubhouse).

All trees need trimmed; they are hanging low and hitting vehicles.

RV lot needs to have weeds sprayed.

Trailers in the RV lot that are parked free need moved.

Horticulture lot is now closed. It will be repurposed for storm debris.

Pine Lakes signs need power washed.

Can we get additional lighting along PL Blvd at the Clubhouse to the horseshoe pits? It's very dark through there at night, and with the recent vandalism, lighting would help.

Lanterns at the entrance will not be repaired; they must be replaced but no good options have been found by ELS yet. Gary stated Q3 lighting budget approved this; Kelsey to confirm.

Pub outdoor seating will be fixed; it has been approved. Will start after season.